

# SipStream Hosted VOIP

## EASY TO USE AND INSTALL VOICE OVER IP SERVICE

Today's business telephony customers demand and constantly look for savings but they will not compromise on call quality.

Traditional VoIP solutions offered cost savings but these often came with poor call quality and limits on their usefulness. **Sipstream** from Multidata, enjoys call quality the same as today's normal (PSTN) phone network but with many more features and advantages.

**Sipstream** is a complete managed replacement for your current PSTN phone system that brings tomorrow's technology to your desktop right now.

- No PABX cost
- No PABX maintenance costs
- No multiple line costs
- Upgrade/expansions cost vastly reduced
- Free call logging/recording
- Advanced voicemail
- Free inter-site calling
- Easy installation and on-going management
- Friendly web interface

“SipStream supports **Mobile phones**, Desk phones and Softphones and can reduce call cost by 30% plus.”

Put us  
**on the spot**  
and ask for  
a **free** quote  
today!



“When I'm not doing IT differently I **love** to play football”  
Oliver James, Multidata Marketing Team



# Sipstream

## MAIN FEATURES

### PERSONAL SERVICES

- Call recording
- Call Forwarding
- Call Hold
- Call Logs (Missed, Inbound, Outbound) Call Pickup
- Call Screening
- Call Transfer
- Call Waiting
- Caller ID display
- Caller Name
- Click-to-Dial
- Conference Calling - 4-way
- Do not Disturb
- Feature Button Assignments
- Find me-Follow me
- Hands-Free Dialling
- 999 Services
- Wide-Area Dialling Plans
- Re-dial
- Speed Dial Buttons Speed Dial Codes Speed Dial Directories

### GROUP SERVICES

- ACD
- Call Groups
- Group Call Pickup
- Directory List
- Distinctive Ringing
- Flexible Dial Plans
- Hunt Groups
- Intercom

### END-USER PORTAL FEATURES

- Browser-based call logs
- Company directory
- Speed dial numbers and directory
- Click-to-call or e-mail
- Moves, adds and changes
- Browser-based employee/resource management
- Contact management
- Call group management
- Music-on-hold
- Subscriber management
- Messaging
- Voice Mail
- Voice Mail to e-mail

Setup and recurring costs are greatly reduced and calls to other service users are totally free. This means that all of your company's locations could call "internally" at no charge irrespective of their location within the UK.

Each Sipstream user receives access to a simple to use web portal that allows them to configure their own functions and manage their services.

